

## General Services Application

### General Services

#### ❖ Characteristics:

- **Application type:**  
Application Package to be integrate
- **Environments:**  
UNIX, Oracle
- **Services:**  
Application Establishment  
Consultancy specialized  
Maintenance  
Reengineer of Applications  
Migration of an old Application
- **Installations:**  
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- **Users:**  
Purchases Department

### Basic characteristics of the Application:

- **Complete Solution and Modulating:** Permits to increase in a flexible form the operation, being adapted to the specific needs of each Company.

### Multi-Entity, Multi-language, Multi-Currency

#### Description:

The structures of the Spanish Financial Companies, with some very extensive networks offices, need in the management and administration of the materials, their suppliers and purchases, a specialized solution, rigorous and optimized for each organization.

For this assignment we have mounted on an ERP a solution for banking that is integrated in the office application, in its intranet and in the agents banking solutions, to have a total control of the needs in purchases and distribution of materials.

The main Application modules are:

- Management of Suppliers
- Management of Sales, Prices and Contests
- Management of Purchases, invoices, turnover and payments
- Management of the Inventory Store
- Consumption Centers (Offices, Departments and Agents)
- Catalogue of Products
- Provisioning and Logistic
- Logistics of Campaigns and products
- Logistics of Services and Maintenance
- Expenses of personnel, Telephone Expenses
- Immobilized
- Real estate
- File and documentary management

#### Contributed Benefits:

Rules of Management and well definite Operation: Facility to establish and control.

Responsibility of the Expense: Traceability of the consequences of the actions of the different departments: offices, marketing, purchases, etc

Help to the Administrative Management: Frees resources to improve the negotiation, utilization, etc

Access Facility for the end users: Since the corporate Intranet and from Internet via browser, besides agreeing for the offices transactional.

Unified catalogue of Products and Services:

- Unified solution for all the physical products and the service petitions
- Tool of navigation and aid for the products search –with optional incorporation of photography- and consultation of the petitions under way
- Parameterization of petitions by center profiles
- Control of the petitions hold to be pre-authorization

Generation of petitions and Monitoring from the Users:

- "Car of purchase" model
- Modifications and annulments before the consolidation
- Access on-line to the petition state: requested, closed, in store, etc

Control of the management centralized and audible

Integration with the remaining Corporate Applications

**Other INORMES Products and Services**

- ➔ Foreign Area
- ➔ Foreign Trade
- ➔ General Accounting
- ➔ SWIFT Applications
- ➔ Renting
- ➔ Risks
- ➔ General Services
- ➔ Stocks
- ➔ Leasing
- ➔ Loans
- ➔ Multicurrency Liabilities
- ➔ Default Management
- ➔ Accounting Management international area financial entities
- ➔ Payment Types
- ➔ Rates
- ➔ EMV
- ➔ Family Credit Account
- ➔ Multichannel Printed Management
- ➔ Factoring
- ➔ Confirming
- ➔ Client Fidelity
- ➔ Outsourcing
- ➔ Professional Services

**GENERAL SERVICES APPLICATION**

Purchase File	Consumption Centers	Products Catalogue
Creation of the File	Consumption Petitions	Access
Monitoring and Electronic Control	Consults	Navigation
Suppliers	Returned Material	Management Centralized
Purchase Cycle	Incidents Notification	Provisioning & Logistic
Contractual conditions	Alarms & Messages	Distribution Centers
Renegotiation, Renewal	Application Administration	Management of Other Services
Purchase	Configuration	Liquidation Personal Expenses
Articles Management	Management Analysis	Control telephone Expenses
Invoices Management	Alarms and Messages	Central File Management
Inventory Room		Immobilized Management
Distribution & Logistic		
Provisioning & Stock		

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It was founded in 1993 by a group of expert professionals in data processing and Consultancy of the financial services sector. With a present staff of more than **100 professionals** and headquarters in Barcelona and Madrid, we operate for all the national geography with a level of products and services recognized in the Market. From the beginning in foreign trade specialization our base of products has increased year to year arriving to an extensive **fan of specializations**.

**Objective:** Assuring the success and the benefits to our clients, reaching in our products and services the highest levels of specialization, quality and experience with a technological level vanguard.

**Market:** They focus in the Spanish financial Market with some executions in the French and Portuguese markets.

**Philosophy:** Reaching the **fidelity** in our Clients and Staff: + 80% of the business generated by a base of stable Clients, with a low rotation among ours staff members.

**Adaptation and Innovation:** The fidelity of our clients is owed, to a large extent, to the adaptation of our products and services to the changes in the market and the technology, and in our capacity to improve solutions.

**INORME S.L.** offers and will continue offering solutions and innovative ideas, as well as an extensive fan of products adapted always to the Market. We have an extensive base of Clients, more than 40 Banks and Spanish savings Banks.